



# Adhoc Support CIC: Community Membership Agreement

24/06/2025

Adhoc Support CIC  
Document Sender : Geza Koczian (COO, Adhoc Support CIC)  
Signer: Geza Koczian (COO, Adhoc Support CIC)

# Adhoc Support CIC: Community Membership Agreement

**Effective Date:** 12/03/2026

Dear ,

Thank you for joining the **Adhoc Support Advocacy Community**. This Community Membership Agreement ("Agreement") is a legally binding contract between you ("the Member") and Adhoc Support Community Interest Company ("Adhoc Support CIC").

Your initial payment for the annual community contribution of has been processed successfully. Please be aware that this is a recurring annual membership fee required to maintain your active membership. We will notify you in advance of each renewal date, and you may cancel your membership in writing at any time to prevent future charges.

**Please read the following terms carefully and sign using the electronic signature solution at the end of this document. This Agreement becomes legally binding upon your signature.**

## 1. The Parties

### 1.1. The Member

By signing this document, I, , confirm my wish to join the Adhoc Support CIC community with the following personal data:

**Full Name:**

**Address:**

**Email Address:**

**Profile Picture (Optional):**

**Phone number (Optional):**

### 1.2. The Service Provider & Data Controller

**Name:** Adhoc Support CIC

**Company Number:** 16306685

**Registered Office:** Unit A30, Longridge Road, Ribbleton, Preston, PR2 5NA, England

**Data Processors:** Platform technology is managed by WebshopCompany Ltd. (UK). Server infrastructure is provided by Hetzner Online GmbH (Germany). Both are bound by strict GDPR-compliant agreements.

## 2. General Terms of Community Membership

### 2.1. Provision of Service & Our Commitment

Your membership grants you access to our non-profit community advocacy platform. We commit to providing our services with reasonable care and skill. Our services empower you to: submit consumer complaints via our secure system; participate in collective actions; and receive important consumer protection alerts.



## 2.2. Your Declarations & Responsibilities

You confirm that you are 18 years of age or older and that all information you provide is true and accurate. You agree to use the platform in good faith and are solely responsible for your own conduct, ensuring it does not infringe upon the rights of third parties or violate any laws. Accurate personal information is essential for the credibility and legality of our collective advocacy efforts.

## 2.3. Liability

You agree to use the Adhoc Support CIC platform at your own risk. To the fullest extent permitted by law, Adhoc Support CIC excludes liability for any loss or damage arising from your use of the service, except where caused by our negligence or wilful misconduct. This does not affect your statutory rights.

## 2.4. Intellectual Property

All trademarks on this website not owned by or licensed to Adhoc Support CIC are acknowledged. Unauthorised use of this website's content may give rise to a claim for damages and/or be a criminal offence.

## 3. Your Right to Cancel (14-Day Cooling-Off Period)

In accordance with UK and EEA consumer regulations, you have the right to cancel this Agreement within 14 calendar days from the date of signing, without giving any reason.

- **How to Cancel:** To exercise your right to cancel, you must send a clear statement of your decision (e.g., an email) to us at [support@adhocsupport.org](mailto:support@adhocsupport.org) before the cancellation period has expired.
- **Refund:** If you cancel within the 14-day period, we will reimburse the full membership fee to you without undue delay, and not later than 14 days from the day on which we are informed about your decision to cancel.

## 4. Data Protection & Privacy

Your privacy is central to our mission. We are legally required to provide you with the following summary under applicable data protection laws, including the **UK and EU General Data Protection Regulation (GDPR)**.

- **Purpose & Lawful Basis:** We process your personal data as it is necessary for the **performance of this contract** (under Art. 6(1)(b) GDPR).
- **Data Controller:** Adhoc Support CIC is the Data Controller. Our Data Protection Officer is Mr. Geza Koczian ([dataprotection@adhocsupport.org](mailto:dataprotection@adhocsupport.org)).
- **Data Storage & Transfers:** Your data is stored securely in Germany (EEA) and is **never transferred outside of the UK/EEA**.
- **Your Rights:** You have rights to access, rectify, and erase your data, and to lodge a complaint with a supervisory authority (e.g., the ICO for UK members).

For complete information, you must read our full [Privacy Policy](#), which is an integral part of this Agreement.

## 5. Governing Law & Dispute Resolution

This Agreement is governed by the laws of England and Wales. This choice of law does not deprive EEA residents of the protection afforded by the mandatory consumer protection provisions of your country of residence. If a dispute cannot be resolved through mutual discussion, you have the right to initiate legal proceedings before a competent court.

## 6. Final Acknowledgement & Signature

### How to Sign This Document:

Please follow these steps carefully to complete your signature:

1. First, click on the signature box below that says "**Sign Here**". This will open a pop-up window.
2. In the pop-up, choose to either "**Draw Signature**" with your mouse/finger or "**Type In Signature**" with your keyboard.
3. Once your signature appears as you want it, click the "**Adopt & Sign**" or "**Insert Signature**" button inside the pop-up.
4. After the pop-up closes, your signature will appear in the document. To finalize, you must scroll to the bottom-right of the page and click the final blue "**Agree & Sign**" button.

### By providing your electronic signature, you confirm that:

- You have read, understood, and agree to be bound by all terms of this Membership Agreement.
- You acknowledge you have read and understood the Adhoc Support CIC [Privacy Policy](#).
- You authorise the annual membership fee of .

*A sealed, timestamped PDF copy of this signed document will be emailed to you for your records.*

X

X

*Geza Koczian*

Signed By Geza Koczian (COO, Adhoc Support CIC)

Signed On: 24/06/2025

# Signature Certificate

Document name: Adhoc Support CIC: Community Membership Agreement

🔒 Unique Document ID: 7B815BC08DE18925E77A8AD4C77B87220D9E23C1

LEGALLY SIGNED USING  
**WP**signature  
Build. Track. Sign Contracts.

## Timestamp

23/06/2025 4:31 PM GMT

## Audit

Adhoc Support CIC: Community Membership Agreement  
Uploaded by Geza Koczian (COO, Adhoc Support CIC) -  
uk@adhocsupport.org IP 86.12.241.184



This audit trail report provides a detailed record of the online activity and events recorded for this contract.

Page 5 of 5